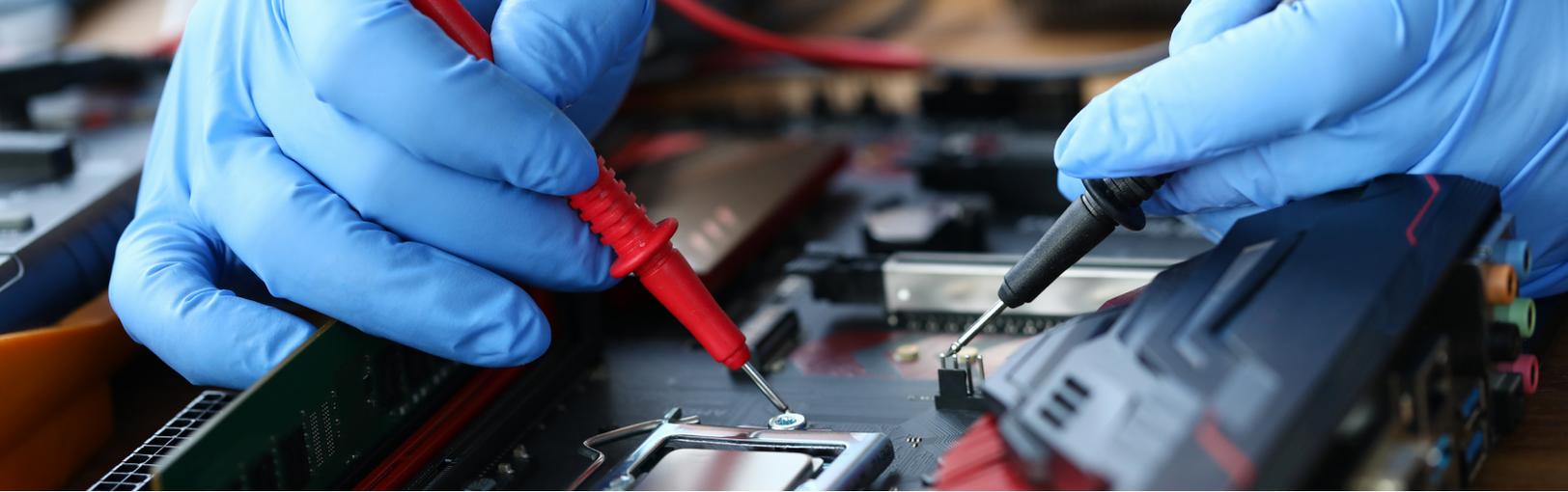




Repair + Maintenance



Tired of losing money to downtime? With Teksetra, you can get the technology repairs you need anywhere in the U.S. with one quick call.

With flexible on-site and off-site repair services and a nationwide network of highly trained technicians, Teksetra is the easiest and fastest way to get your equipment (and your business) back up and running smoothly. The only question is, which repair type is right for you?

Benefits

Equipment Uptime

Few things can bring your business to a halt faster than unexpected equipment failure. That's why the Teksetra team takes your uptime seriously. With [Teksetra](#), you can get the repairs you need quickly to keep your business moving forward.

Nationwide, On-Demand Support

Teksetra offers repairs to businesses anywhere in the continental U.S. Simply establish a contract that supports your uptime requirements, place your support call, and the Teksetra team will respond to your repair request in as little as four hours.

Flexible Repair Plans

Your business needs are unlike anyone else's. With Teksetra, we'll work closely with you to determine a repair and maintenance plan that works for you. That way, you can focus on growing your business without worrying about unexpected downtime.

Qualified Technicians

Teksetra-certified technicians maintain the highest levels of training in the industry, including OEM certifications from [all the leading brands](#). Whether you need on-site or off-site repair, Teksetra guarantees the repairs you need are always within reach.

Choose the repair option that's right for you.

Finding the perfect repair option for your business is easy with Teksetra. Check out our collection of on-site and off-site solutions below.

+ On-Site Repair

Chances are that your business has large equipment that can't be easily shipped or moved. For devices like multifunction printers, servers, PCs, and copiers, on-site repair from Teksetra is the best way to get the support you need. Just establish a contract, place your support call, and the Teksetra team will respond to your request in as little as four hours to provide the perfect solution

+ 10-Day or 3-Day Depot Repair

If you have a broken device that weighs less than 50 pounds and is easily shipped, this cost-effective repair option is for you. Simply ship your broken equipment to our repair center, and we'll return it in working order within the timeframe outlined within your repair contract. It's that simple. Depot repair is perfect for small devices like receipt printers, transaction equipment, check scanners, desktop laser printers, and more.

+ Advanced Unit Exchange

Sometimes your business-critical equipment goes down unexpectedly. When that happens, you need a solution as quickly as possible. That's where Advanced Unit Exchange (AUE) comes in. Just give the Teksetra team a call and request a replacement device. We'll ship equipment to your door for next-day delivery. When it arrives, simply place your broken device in the same shipping box and send it back to us. It's that easy.

+ Custom Repair Plans

Don't see a solution that perfectly fits your needs? No problem. Teksetra offers a range of custom repair plans, including flat rate, time plus materials, or contracted service plans. That way, you get the expert repairs you need on a plan that works for you.

About Teksetra

Teksetra is the leading and most trusted national partner for essential business technology acquisition, service, consultation, management, repair, maintenance, support — and more. Since 1974, the company has regularly expanded its scope to support more solutions for more industries. From financial institutions, governmental agencies, healthcare organizations, educational institutions, retail franchises, hospitality services and beyond, the company engineers custom technology solutions that help enterprises succeed, grow, and serve the needs of the remote workforce. Teksetra solves technology and automation challenges by providing comprehensive IT lifecycle solutions in payment and transaction, imaging, digital signage, onsite repairs, maintenance repair center service, IT outsourcing, and project management services. It has developed long-lasting relationships with leading OEMs worldwide, including Canon, Epson, Digital Check, Panini, HP, Lexmark, Olivetti, Panasonic, Zebra, and more. By applying 45 years of technical expertise and a consultative, vendor-neutral approach, Teksetra serves thousands of customers in the U.S. by packaging hardware and services to provide complete, turnkey technology solutions.

A proven single-source provider of technology products and services, Teksetra partners with the top manufacturers in the technology industry to offer customers the newest and most innovative technology solutions available. Headquartered in Minneapolis, Minnesota, Teksetra provides national service via facilities strategically located across the U.S.

Contact one of our specialists to learn more about our solutions.

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